

## List of rail-related services and third-party service facilities

*Rail-related services and service facilities as referred to in the implementing regulation (EU) 2017 / 2177*

*Accompanying the Network Statement 2027*

### Colophon

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reference	T20180019-117460140-7111
date	12 December 2025
version	1.0
status	Definitive

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## 1 Introduction

Article 5 of Implementing Regulation 2017/2177/EU<sup>1</sup> requires operators of rail-related services and service facilities to publish their offer via the Network Statement of the infrastructure manager. They are expected to post the available information on their own website and share the hyperlink with ProRail via [netverklaring@prorail.nl](mailto:netverklaring@prorail.nl), or provide the relevant information to the infrastructure manager for publication in the Network Statement (see section 7.2 of the Network Statement 2027).

Operators of rail-related services and service facilities that have made their products known to ProRail are included in this list. They are referred to from the Network Statement.<sup>2</sup>

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<sup>1</sup> Commission Implementing Regulation (EU) 2017/2177 of 22 November 2017 on access to service facilities and rail-related services.

<sup>2</sup> The section numbers mentioned with a service or service facility refer to sections in the Network Statement 2027.

## 2 Container storage and transshipment (see section 7.3.3)

Container storage and transshipment		
1.	Supplier	<b>APM Terminals Maasvlakte II B.V.</b>
	Service	Has a rail terminal with fully automated loading and unloading of containers by rail.
	Further information	<a href="#">Onze terminal - APM Terminals</a> (NL) <a href="#">Our Terminal - APM Terminals</a> (EN)
2.	Supplier	<b>Hutchison Ports ECT Rotterdam</b>
	Service	Has three of its own rail terminals and connects deep-sea traffic on the Maasvlakte directly to Europe by rail. Together, the rail terminals comprise 16 tracks and are, among other things, the starting and finishing points of the Betuweroute. Trains run over this dedicated freight line from Rotterdam to Germany in two hours.
	Further information	<a href="#">RAIL SERVICES   ECT Hutchison Ports</a> (NL) <a href="#">RAIL SERVICES   ECT Hutchison Ports</a> (EN)
3.	Supplier	<b>Hutchison Ports Venlo</b>
	Service	Has a rail terminal and offers various services, such as short- and long-term storage of full containers, on-demand truck pick-up and delivery of containers to customers and the use of a depot for empty containers.
	Further information	<a href="#">HUTCHISON PORTS VENLO   ECT Hutchison Ports</a> (NL) <a href="#">HUTCHISON PORTS VENLO   ECT Hutchison Ports</a> (EN)
4.	Supplier	<b>Rail Service Center Rotterdam B.V.</b>
	Service	Provides 24/7 loading and unloading of intermodal trains with origin and destination throughout Europe.
	Further information	<a href="#">Home - Rail Service Center Rotterdam (rscrotterdam.nl)</a>
5.	Supplier	<b>Rotterdam World Gateway B.V</b>
	Service	Has a fully automated container terminal and offers various container storage and transshipment services.
	Further information	<a href="#">RWGServices Portal - Article</a>
6.	Supplier	<b>SCA Logistics</b>
	Service	Has a large storage and transshipment terminal centrally located in the port of Rotterdam. The terminal offers advanced facilities for the transshipment of goods; transport takes place by ship, road and rail.
	Further information	<a href="#">SCA terminal in Rotterdam</a>
7.	Supplier	<b>Sitech Services (owner and operator of rail infrastructure at Chemelot)</b>
	Service	Provides various rail-related services, including a weighbridge, a turning triangle and shunting and stabling tracks for rail (tanker) wagons and locomotives. In addition, there are rail-related service facilities on the Chemelot site contracted by Sitech from other parties. There are also facilities of other parties present that are accessible from the main rail network only via the tracks at Chemelot outside the plants: a container terminal, a workshop and a transshipment port.
	Further information	<a href="#">Chemelot, the chemical innovation community</a>
8.	Supplier	<b>Combi Terminal Twente B.V. (CTT) Intermodaal transport</b>

Container storage and transhipment		
	Service	Provides freight transport by rail to Twente, the German border region and Malmö. CTT arranges bookings, transhipments and pre- and post-transport of containers. CTT also has four of its own terminals, offering rail connections to various locations within Europe (the Netherlands, Germany, Scandinavia and Eastern and Southern Europe).
	Further information	<a href="#">RAIL USE CONDITIONS   CTT Twente (ctt-twente.nl)</a>
9.	Supplier	<b>C. Steinweg – Handelsveem B.V.</b>
	Service	Steinweg provides loading and unloading of general cargo and containers from wagons using rolling stock such as forklifts up to 25m and reachstackers up to 35m.
	Further information	<a href="#">Services - Steinweg</a>
10.	Supplier	<b>OOC Terminals B.V.</b>
	Service	OOC Rail provides a One Stop Shop for handling all freight train traffic at Oss. Train loads with a wagon length of 533m can be parked or unloaded at the central marshalling yard. From there, OOC Rail provides transport to OOC terminals and terminal feeding. This is done with its own shunting locomotive for non-dangerous goods under licence from Railpro. For the purpose of shunting for RID goods, OOC Rail can make its locomotive and personnel available for the last-mile service under the responsibility of the main rail railway undertaking.
	Further information	<a href="https://www.ooc.nl">Home - https://www.ooc.nl</a>
11.	Supplier	<b>Rhenus Logistics B.V.</b>
	Service	Rhenus Logistics B.V. is a stevedoring company providing loading and unloading services to and from rail wagons. It has two terminals in the port of Rotterdam directly connected to the North Sea, from where goods are transported worldwide by train, truck and ship.
	Further information	<a href="#">Terminal Procedures (rhenus.group)</a>

### 3 Transport concession services

Transport concession services		
1.	Supplier	<b>NS</b>
	Service	The Dutch railway network has several railway undertakings. Through tenders, they acquire transport concessions for parts of the railway. Sometimes a change of railway undertaking takes place at the end of a concession period. In the event that another railway undertaking starts operating on a route initially served by NS Reizigers, NS Reizigers will provide certain services to this new railway undertaking at its request.
	Further information	<a href="#">Transport concession services   About NS   NS</a> <a href="#">Diensten voor vervoerders   Over NS   NS</a>

## 4 ICT and information services<sup>3</sup>

### 4.1. Rail Facilities Portal (see section 7.3 and Appendix 23 - 1.4.1)

Rail Facilities Portal (RFP)		
1. General information		
1.1	Facility	The Rail Facilities Portal is a RailNetEurope application in which all European suppliers of rail-related services and service facilities from service package 2 can register their services by location on a geographical surface.
1.2	Supplier	RailNetEurope
1.3	Term of validity	N/A
2. Function		
2.1	Description	The rail-related services and service facilities of the infrastructure manager are included in in Chapter 7 of the Network Statement. Other operators of rail-related services and service facilities can also make their products known through the Network Statement. RailNetEurope has developed a web-based application to display these services and service facilities and their characteristics on a geographical map of Europe, so that it is easy to see where on or along the infrastructure they are located. Each operator of rail-related services and service facilities is responsible for entering the correct data in the Rail Facilities Portal. For more information, see <a href="https://rne.eu/it/products/rfp/">https://rne.eu/it/products/rfp/</a> .
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	Availability of application: 7x24 hours (subject to calamities and maintenance periods).
3.1.2	Technical characteristics	N/A
3.1.3	Planned changes	N/A
4. User costs		
4.1	Information related to the user charge	No charge is levied for the use of the Rail Facilities Portal.
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	N/A
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	View the English-language user manuals <a href="#">here</a> . Support can be requested from RailNetEurope via <a href="mailto:support.ris@rne.eu">support.ris@rne.eu</a>
5.4	IT systems	The Rail Facilities Portal can be accessed via a modern web browser.
6. Capacity request		
6.1	Access request	Via <a href="https://railfacilitiesportal.eu/">https://railfacilitiesportal.eu/</a>
6.2	Handling time	N/A
6.3	Information on capacity availability and TCRs	N/A

### 4.2. Register of Infrastructure (RINF) (see section 2.1 and Appendix 23 - 1.4.2)

Register of Infrastructure (RINF)		
1. General information		
1.1	Facility	The <a href="#">RINF</a> is an application of the ERA in which all European Infrastructure Managers have to upload data on rail infrastructure.
1.2	Supplier	European Union Agency for Railways (ERA)
1.3	Term of validity	N/A
2. Function		

<sup>3</sup> Systems/applications that are not considered as separate services in the sense of [Directive 2012/34/EU](#), but that are relevant for titleholders are included in this document. No charge is levied for these systems.

Register of Infrastructure (RINF)		
2.1	Description	European legislation requires all European Infrastructure Managers to upload comprehensive rail infrastructure data for the purpose of, among others, Vehicle Authorisation and Route Compatibility Check processes by railway undertakings. Details can be found in the related Regulation and Application Guide, both available on ERA's RINF website <a href="https://www.era.europa.eu/domains/registers/rinf_en">https://www.era.europa.eu/domains/registers/rinf_en</a> . For further information, also go to <a href="https://www.spoordata.nl/informatieproducten/rinf">https://www.spoordata.nl/informatieproducten/rinf</a>
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	Availability of application: 7x24 hours (subject to calamities and maintenance periods).
3.1.2	Technical characteristics	
3.1.3	Planned changes	N/A
4. User costs		
4.1	Information related to the user charge	No charge is levied for the use of the RINF.
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	N/A
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	View the English user manual <a href="#">here</a> .
5.4	IT systems	The RINF can be accessed via a modern web browser or via API.
6. Capacity request		
6.1	Access request	Via <a href="https://data-interop.era.europa.eu/">https://data-interop.era.europa.eu/</a> .
6.2	Handling time	N/A
6.3	Information on capacity availability and TCRs	N/A

#### 4.3. Customer Information Platform (CIP) for Rail Freight Corridors (see section 1.7.1 and Appendix 23 - 1.4.3)

Customer Information Portal (CIP)		
1. General information		
1.1	Facility	The Customer Information Platform is an information platform developed by RailNetEurope specifically for the eleven international freight corridors. These freight corridors run through 26 European countries.
1.2	Supplier	RailNetEurope
1.3	Term of validity	N/A
2. Function		
2.1	Description	The CIP provides information on the railway infrastructure that forms part of the European freight corridors, such as the various routes that make up the corridors, the locations of terminals, infrastructure projects, rerouting routes and specific characteristics of the railway network.
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	Availability: 7x24 hours (subject to calamities and maintenance periods).
3.1.2	Technical characteristics	N/A
3.1.3	Planned changes	N/A
4. User costs		
4.1	Information related to the user charge	No charge is levied for the use of the CIP.
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		

Customer Information Portal (CIP)		
5.1	Legal requirements	N/A
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	Support can be requested from RailNetEurope via <a href="mailto:support.ris@rne.eu">support.ris@rne.eu</a>
5.4	IT systems	The CIP can be accessed via a modern web browser.
6. Capacity request		
6.1	Access request	Infrastructure managers and titleholders can register as users via <a href="https://rne.eu/it/products/cip/">https://rne.eu/it/products/cip/</a> .
6.2	Handling time	N/A
6.3	Information on capacity availability and TCRs	N/A

#### 4.4. Wegkennisbank (see Appendix 23 - 3.3)

Wegkennisbank		
1. General information		
1.1	Facility	Wegkennisbank is an application under Category 4 of Annex II to Directive 2012/34/EU.
1.2	Supplier	NedTrain B.V.
1.3	Term of validity	The service is offered during the term of the Network Statement.
2. Function		
2.1	Description	Wegkennisbank (WKB) is a web application made available by NedTrain B.V. to infrastructure managers and railway undertakings. This service provides data on railway infrastructure managed by ProRail and NS sites by means of Signposts (WVK) drawings enriched with media and documentation.
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	Availability of application: 7x24 hours (subject to calamities and maintenance periods).
3.1.2	Technical characteristics	The user is provided with a username and password to access WKB.
3.1.3	Planned changes	There are no planned changes.
4. User costs		
4.1	Information related to the user charge	No charge is levied for the use of this service.
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	The railway undertaking may obtain access to (and maintain) data relating to its own concession lines.
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	N/A
5.4	IT systems	The application is accessible from every computer with a browser and an Internet connection.
6. Capacity request		
6.1	Access request	Via NS Techniek, Team IAM/WKB ( <a href="mailto:wegkennisbank@ns.nl">wegkennisbank@ns.nl</a> ).
6.2	Handling time	A maximum handling time of two weeks is set between the request for and granting of access to the application.
6.3	Information on capacity availability and TCRs	N/A



## 4.5. Path Coordination System (PCS) (see sections 4.2.3, 4.2.4, 4.5.4.5, 5.3.1 and Appendix 23 - 4.2.1)

Path Coordination System (PCS)		
1. General information		
1.1	Facility	Path Coordination System (PCS) is an application for submitting international capacity requests and receiving capacity offers.
1.2	Supplier	RailNetEurope
1.3	Term of validity	The service is offered during the term of the Network Statement.
2. Function		
2.1	Description	<p>PCS is a web application made available by RailNetEurope to infrastructure managers and all capacity applicants. PCS supports the communication and coordination process for international capacity requests and capacity offers.</p> <p>The service also supports railway undertakings and other applicants in the process prior to applications and studies. For more information, see: <a href="https://rne.eu/it/products/pcs/">https://rne.eu/it/products/pcs/</a></p>
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	<ul style="list-style-type: none"> <li>Availability of application: 7x24 hours (subject to calamities and maintenance periods).</li> <li>The RailNetEurope helpdesk is available on working days from 08:00 to 16:00.</li> </ul>
3.1.2	Technical characteristics	<p>The railway undertaking is provided with a username, password and matrix card to access the system.</p> <p>The applicant is registered in the system as the titleholder.</p>
3.1.3	Planned changes	There are no planned changes.
4. User costs		
4.1	Information related to the user charge	No charge is levied for the use of PCS. .
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	A PCS User Agreement.
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	N/A
5.4	IT systems	<p>The application can be accessed from any computer with a reasonably recent browser and an Internet connection, and for existing users it can also be via <a href="#">Logistics Portal --&gt; Applications.</a></p>
6. Capacity request		
6.1	Access request	Via <a href="https://rne.eu/it/products/pcs/">https://rne.eu/it/products/pcs/</a>
6.2	Handling time	A maximum handling time of two weeks is set between the request for and granting of access to the application.
6.3	Information on capacity availability and TCRs	N/A

## 4.6. The European Capacity Management Tool (ECMT) (see section 4.8.4.2, and Appendix 23 - 4.2)

The European Capacity Management Tool (ECMT)		
1. General information		
1.1	Facility	The European Capacity Management Tool (ECMT) is an application in which capacity needs and capacity restrictions on the railway infrastructure can be consolidated on the basis of information provided by infrastructure managers and allocation bodies.
1.2	Supplier	RailNetEurope
1.3	Term of validity	The service is offered during the term of the Network Statement.

The European Capacity Management Tool (ECMT)		
2. Function		
2.1	Description	<p>ECMT is a web application made available by RailNetEurope to infrastructure managers and all capacity applicants. ECMT consolidates capacity needs and capacity restrictions on the railway infrastructure based on information provided by infrastructure managers and allocation bodies. It provides visualisations of capacity offers and capacity models and other related functionalities.</p> <p>For more information, see: <a href="https://rne.eu/it/products/ecmt/">https://rne.eu/it/products/ecmt/</a></p>
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	<ul style="list-style-type: none"> <li>• Availability of application: 7x24 hours (subject to calamities and maintenance periods).</li> <li>• The RailNetEurope helpdesk is available on working days from 08:00 to 16:00.</li> </ul>
3.1.2	Technical characteristics	The railway undertaking is provided with a username, password and matrix card to access the system.
3.1.3	Planned changes	There are no planned changes.
4. User costs		
4.1	Information related to the user charge	No charge is levied for the use of ECMT. .
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	N/A
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	N/A
5.4	IT systems	The application can be accessed from any computer with a reasonably recent browser and an Internet connection, and for existing users it can also be via <a href="#">Logistics Portal --&gt; Applications</a> .
6. Capacity request		
6.1	Access request	Via <a href="https://rne.eu/it/products/ecmt/">https://rne.eu/it/products/ecmt/</a>
6.2	Handling time	A maximum handling time of two weeks is set between the request for and granting of access to the application.
6.3	Information on capacity availability and TCRs	N/A

#### 4.7. Charging Information System (CIS) (see Appendix 23 - 4.2)

Charging Information System (CIS)		
1. General information		
1.1	Facility	Charging Information System (CIS) is an application that displays information on the charges applicable to the use of the European railway infrastructure.
1.2	Supplier	RailNetEurope
1.3	Term of validity	The service is offered during the term of the Network Statement.
2. Function		
2.1	Description	<p>CIS is a web application made available by RailNetEurope to infrastructure managers and all capacity applicants. CIS provides quick information on the tariffs charged for the use of European rail infrastructure and, within minutes, estimates the price of using international train paths, stations and shunting.</p> <p>For more information, see <a href="https://rne.eu/it/products/cis/">https://rne.eu/it/products/cis/</a></p>
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	<ul style="list-style-type: none"> <li>• Availability of application: 7x24 hours (subject to calamities and maintenance periods).</li> <li>• The RailNetEurope helpdesk is available on working days from 08:00 to 16:00.</li> </ul>

Charging Information System (CIS)		
3.1.2	Technical characteristics	The railway undertaking is provided with a username, password and matrix card to access the system.
3.1.3	Planned changes	There are no planned changes.
4. User costs		
4.1	Information related to the user charge	No charge is levied for the use of CIS. .
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	N/A
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	N/A
5.4	IT systems	The application can be accessed from any computer with a reasonably recent browser and an Internet connection, and for existing users it can also be via <a href="#">Logistics Portal --&gt; Applications</a> .
6. Capacity request		
6.1	Access request	Via <a href="https://rne.eu/it/products/cis/">https://rne.eu/it/products/cis/</a>
6.2	Handling time	A maximum handling time of two weeks is set between the request for and granting of access to the application.
6.3	Information on capacity availability and TCRs	N/A

#### 4.8. Train Information System (TIS) (see section 5.5.2, 6.4 and Appendix 23 - 9.3.1)

Train Information System (TIS)		
1. General information		
1.1	Facility	TIS is an application that provides real-time information on the movements of national and international freight trains (TIS).
1.2	Supplier	RailNetEurope
1.3	Term of validity	The service is offered during the term of the Network Statement.
2. Function		
2.1	Description	Train Information System (TIS) is a web application made available by RailNetEurope to infrastructure managers, railway undertakings and the other providers of rail-related services and service facilities. This service provides a link to traffic management systems, giving real-time insight into the current execution of the timetable. The system also provides an interface to export data in TSI format to own systems. For more information, see: <a href="https://rne.eu/it/products/tis/">https://rne.eu/it/products/tis/</a>
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	Availability of application: 7x24 hours (subject to calamities and times for maintenance, which are communicated via TIS).
3.1.2	Technical characteristics	The user is provided with a username and password to gain access to TIS.
3.1.3	Planned changes	There are no planned changes.
4. User costs		
4.1	Information related to the user charge	No charge is levied for the use of this service.
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	The railway undertaking can get access to data of its own trains from the infrastructure managers with whom an Access Agreement has been concluded. TIS is also offered to titleholders that do not qualify as railway undertakings.

Train Information System (TIS)		
		A TIS User agreement is concluded by RailNetEurope with the applicant.
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	N/A
5.4	IT systems	The application can be accessed from any computer with a reasonably recent browser (latest 2 versions of Chrome, Firefox, Edge and Opera) and an internet connection. TIS can also be accessed by existing users via the <a href="#">Logistics Portal</a> .
6. Capacity request		
6.1	Access request	Via RailNetEurope ( <a href="mailto:support.tis@rne.eu">support.tis@rne.eu</a> ) or via <a href="https://tis-prod.me.eu/login">https://tis-prod.me.eu/login</a> -> Create account
6.2	Handling time	A maximum handling time of two weeks is set between the request for and granting of access to the application.
6.3	Information on capacity availability and TCRs	N/A

#### 4.9. NDOV Loket (see section 7.3.2.2.2 and Appendix 23 - 9.3.2)

Nationaal Data OV Loket (NDOV Loket)		
1. General information		
1.1	Facility	The Nationaal Data OV Loket provides source data relating to planned and current travel information, fares, public transport zones and stop accessibility.
1.2	Supplier	NDOV Loket
1.3	Term of validity	N/A
2. Function		
2.1	Description	The Nationaal Data OV Loket is the source for providing planned and up-to-date travel information, fares, public transport zones and stop accessibility. Through this portal, travel information in the Netherlands is made available as open data with CC0 status. For further information, go to <a href="https://ndovloket.nl">https://ndovloket.nl</a> .
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	Availability of application: 7x24 hours (subject to calamities and maintenance periods).
3.1.2	Technical characteristics	N/A
3.1.3	Planned changes	N/A
4. User costs		
4.1	Information related to the user charge	Travel information from the portal is available free of charge to railway undertakings, public authorities, private parties and market parties after registration and signing of the NDOV user agreement.
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	N/A
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	
5.4	IT systems	Go to <a href="https://ndovloket.nl/kennisbank.html">https://ndovloket.nl/kennisbank.html</a>
6. Capacity request		
6.1	Access request	Via <a href="https://ndovloket.nl">https://ndovloket.nl</a>
6.2	Handling time	N/A
6.3	Information on capacity availability and TCRs	N/A

## 4.10. European Register of Authorised Types of Vehicles (ERATV) (see Appendix 23 -11.2.1)

European Register of Authorised Types of Vehicles (ERATV)		
1. General information		
1.1	Facility	ERATV is a publication of the European Union Agency for Railways (ERA) developed in accordance with: <ul style="list-style-type: none"> <li>• Directive 2008/57/EU on the interoperability of the rail system within the European Community and</li> <li>• Implementing Decision 2011/665/EU on the European register of authorised types of railway vehicles.</li> </ul>
1.2	Supplier	European Union Agency for Railways (ERA)
1.3	Term of validity	N/A
2. Function		
2.1	Description	ERATV is the European register of authorised types of railway vehicles. The register is managed and maintained by the ERA. It contains data on vehicle types for which Member States have issued authorisations in accordance with Article 26 of Directive 2008/57/EU.
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	Availability: 7x24 hours (subject to calamities and maintenance periods).
3.1.2	Technical characteristics	N/A
3.1.3	Planned changes	N/A
4. User costs		
4.1	Information related to the user charge	No charge is levied for the use of ERATV.
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	N/A
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	View the English-language user manuals <a href="#">here</a> .
5.4	IT systems	ERATV can be accessed via a modern web browser.
6. Capacity request		
6.1	Access request	Via <a href="https://eratv.era.europa.eu/eratv/">https://eratv.era.europa.eu/eratv/</a>
6.2	Handling time	N/A
6.3	Information on capacity availability and TCRs	N/A

## 4.11. Network and Corridor Information (NCI) portal (see section 1.5.3 and Appendix 23 -12.1.1)

Network and Corridor Information (NCI) Portal		
1. General information		
1.1	Facility	The Network and Corridor Information (NCI) Portal is a RailNetEurope application designed for online access, search and comparison of the Network Statements and Corridor Information Documents of all European infrastructure managers.
1.2	Supplier	RailNetEurope
1.3	Term of validity	N/A
2. Function		
2.1	Description	European infrastructure managers can upload their Network Statements and Corridor Information Documents in the NCI portal. These documents are then made available to users on a web-based basis per timetable year and per country. Also, using this application, the Network Statements and Corridor Information Documents are integrally searchable and comparable. A user can subscribe to changes. Zie ook <a href="https://rne.eu/it/products/nci/">https://rne.eu/it/products/nci/</a> .
3. Description of the facility		

Network and Corridor Information (NCI) Portal		
3.1	Locations	N/A
3.1.1	Availability	Availability of application: 7x24 hours (subject to calamities and maintenance periods).
3.1.2	Technical characteristics	N/A
3.1.3	Planned changes	N/A
4. User costs		
4.1	Information related to the user charge	No charge is levied for the use of the NCI Portal.
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	N/A
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	Support can be requested from RailNetEurope via <a href="mailto:support.nci@rne.eu">RailNetEurope via support.nci@rne.eu</a> .
5.4	IT systems	The NCI portal can be accessed via a modern web browser.
6. Capacity request		
6.1	Access request	Infrastructure managers and titleholders can register as users via <a href="https://rne.eu/it/products/cip/">https://rne.eu/it/products/cip/</a> .
6.2	Handling time	N/A
6.3	Information on capacity availability and TCRs	N/A

## 5 Supply of electric traction power (see section 5.4.1.2 and Appendix 24)

Supply of electric traction power		
General information		
1.1	Service	Supply of electric tractive power.
1.2	Supplier	VIVENS. For more information, see the <a href="#">VIVENS website</a> .
2. Description of the facility		
2.1	Description	<p>The purchase of electric traction power and the supply of this electric traction power via the traction power supply system for railway vehicles for both the conventional network (1500 V DC) and the HSL (25 kV) and the Betuweroute (25 kV AC).</p> <p>The supply of electric traction energy is available to every railway undertaking on market-based and non-discriminatory terms, under a European tender contract with the energy supplier concerned.</p>
2.2	Where is the service provided	The tracks equipped with overhead lines.
3. Application		
3.1	Terms and conditions of delivery	The terms and conditions of delivery can be found on the <a href="#">VIVENS website</a> .
3.2	User conditions	The user conditions can be found on the <a href="#">VIVENS website</a> .

## 6 Supply of fuel (see section 7.3.10.3)

Supply of fuel		
General information		
1.1	Service	Supply of fuel.
1.2	Supplier	VIVENS, for contact details see the <a href="#">ViVENS website</a> .  The contact details of the operating companies can also be found on the <a href="#">ViVENS website</a> .
2. Description of the facilities		
2.1	Description	The purchase of fuel and the delivery of this fuel via a refuelling facility with delivery unit for locomotives.
2.2	Where is the service provided	At all refuelling facilities listed in Appendix 21 of the Network Statement as refuelling facilities with delivery units.
3. Application		
3.1	Terms and conditions of delivery	The terms and conditions of delivery can be found on the <a href="#">ViVENS website</a> .
3.2	User conditions	The user conditions can be found on the <a href="#">ViVENS website</a> .

## 7 NS Stations service facilities (see section 7.3.2.3.1)

NS Stations service facilities		
General information		
1.1	Service	NS Stations service facilities
1.2	Supplier	NS Stations
2. Description of the facilities		
2.1	Description	Access to and use of NS Stations service facilities under the Station Portfolio or in connection with access to stations and station buildings.
2.2	Where is the service provided	The joint <a href="#">website of NS Stations and ProRail</a> specifies for each of the stations stated in Appendix 25, which services and service facilities are available per station and which are offered by NS Stations.

## 8 Maintenance of rail-related equipment (see section 7.3.6)

Maintenance of rail-related equipment		
1.	Supplier	<b>Alstom B.V.</b>
	Service	Provides planned maintenance, repair and overhaul of locomotives and wagons, both in its own workshop and on location and both within and outside the Netherlands. Customers are freight transporter operators, passenger railway undertakings, railway contractors,, lease companies, shippers and terminals.
	Further information	<a href="#">Catalogus Diensten en Dienstvoorzieningen Werkplaats Bokkeduinen (connexxion.nl)</a>
2.	Supplier	<b>Arriva Nederland</b>

Maintenance of rail-related equipment		
	Service	Provides various services and facilities in the Achterhoek-Rivierenland region (Zutphen, Winterswijk and Arnhem Berg) in the field of rolling stock maintenance and cleaning: the use of a cleaning track, flat track and a work/emergency pit, maintenance and service work, technical inspections/periodic safety checks, ATB maintenance, GSM-R maintenance and the use of a train washing facility.
	Further information	<a href="#">dienstencatalogus-arriva.pdf</a>
3.	Supplier	<b>Brouwer Technology B.V.</b>
	Service	Provides maintenance facilities (a track in the workshop for carrying out work on railway vehicles and a lifting installation) and various services to parties that use these facilities, such as maintenance and service work, overhaul of train components and materials, and work preparation.
	Further information	<a href="#">Homepage - Brouwer Technology</a> and Appendix 1.
4.	Supplier	<b>Connexxion N.V.</b>
	Service	Various maintenance services and facilities at the workshop in Amersfoort Bokkeduinen.
	Further information	<a href="#">Catalogus Diensten en Dienstvoorzieningen Werkplaats Bokkeduinen (connexxion.nl)</a>
5.	Supplier	<b>Jacko Fijn Techniek B.V.</b>
	Service	Workshop for the maintenance of locomotives used in the freight sector and a mobile service that frequently works along the railway tracks. All technicians have certificates for access to the railway tracks and a digital safety passport.
	Further information	<a href="#">Diensten – J. Fijn Techniek B.V.   Locomotive Maintenance and Services (jacko-fijntechniek.nl)</a>
6.	Supplier	<b>Locomotive Workshop Rotterdam B.V.</b>
	Service	Offers a wide range of service and maintenance services for locomotives, from wheel maintenance to overhaul inspections.
	Further information	<a href="#">Services – Locomotive Workshop Rotterdam B.V.</a>
7.	Supplier	<b>NedTrain B.V.</b>
	Service	Offers a wide range of technical and maintenance facilities, as well as services related to the maintenance of rolling stock.
	Further information	<a href="#">Dienstverlening   Treinonderhoud   Over NS   NS</a> <a href="#">Diensten voor vervoerders   Over NS   NS</a>

## 9 Travel information (section 7.3.2.2.2)

Travel Information		
General information		
1.1	Service	The 'Travel information' service comprises the following aspects: A. Informing passengers at stations about performance of the timetable. B. Providing source data for travel information to the National Public Transport Data (NDOV) offices.
1.2	Supplier	NS Reizigers B.V.
2. Description of the facilities		



Travel Information		
General information		
2.1	Description	<p>The following types of travel information services are available:</p> <p>A1. Providing up-to-date information about destinations, train types, departure times, platforms and travel advice via dynamic display systems (InfoPlus systems) in station concourses and on platforms.</p> <p>A2. Announcing information about current departure times and platforms in the event of deviations from the timetable.</p> <p>A3. Creating static information about destinations, train types, departure times and platforms that can be displayed in the departure information frames in station concourses and on platforms.</p> <p>B1. Supplying the source data for travel information at stations to NDOV ticket offices. (see 4.9).</p> <p>B2. Providing other source data (other than those covered by B1) relating to travel information to NDOV ticket offices.</p> <p><a href="#">More information can be found on the NS website.</a></p>
2.2	Where is the service provided	<ul style="list-style-type: none"> <li>Types A1 and A2: at all stations.</li> <li>Type A3: available on request at all stations.</li> </ul>
3. Application		
3.1	Supplier contact details	<ul style="list-style-type: none"> <li>Types A1, A2 and B1: NS, Travel Information Service Centre, request via the email address <a href="mailto:Reisinformatie.DCRI@ns.nl">Reisinformatie.DCRI@ns.nl</a>.</li> <li>Types A3 and B2: NSR, which can be reached via the email address <a href="mailto:Reisinformatie.DCRI@ns.nl">Reisinformatie.DCRI@ns.nl</a>.</li> </ul>
3.2	Delivery time	On request.
3.3	Terms and conditions of delivery	<ul style="list-style-type: none"> <li>Types A1, A2 and B1 are purchased together.</li> <li>Types A3 and B2 are purchased separately.</li> <li>The service is provided to passenger carriers under public transport concessions for rail and other passenger carriers.</li> </ul>

## 10 Sorting service Kijfhoek shunting hump (section 7.3.5.2.2)

Sorting service Kijfhoek shunting hump		
1.	Supplier	<b>DB Cargo</b>
	Service	DB Cargo intends to offer a sorting service at the Kijfhoek shunting hump. This service also includes the use of special locomotives for shunting via the shunting hump. These locomotives are equipped with devices for communication with and control by the automated hump control system. The service has not yet been notified to ProRail for inclusion in this appendix to the Network Statement 2027.
	Further information	For further information about the product catalogue, terms and conditions, and availability of the service, contact DB Cargo Netherlands. <a href="#">Home – DB Cargo Nederland N.V.</a>

## 11 Tank cleaning

Tank cleaning		
1.	Supplier	<b>Gentenaar Cleaning Moerdijk</b>
	Service	Cleaning and heating of various types of tanks, such as tank trailers, tank containers, tank wagons and powder tanks.
	Further information	<a href="#">Tankcleaning – GCA Nederland.</a>

# BROUWER

## TECHNOLOGY

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### DIENSTEN CATALOGUS RAIL 2026

Datum: 2 september 2025  
Contact: [sales@brouwer technology.com](mailto:sales@brouwer technology.com)  
Geldigheid: 1 januari 2026 t/m 31 december 2026  
Versie: 26.1

*Gedurende een kalenderjaar is Brouwer gerechtigd wijzigingen in een nieuwe versie te publiceren.*

#### Onderhoudsvoorzieningen

##### Spoor in de werkplaats (lengte welke maximaal beschikbaar)

Aangelegd stuk spoor in de werkplaats om werkzaamheden (niet zijnde werkzaamheden onder het spoorvoertuig) uit te voeren aan een spoorvoertuig. Daarbij is een aantal technische voorzieningen en aansluitingen (licht, water, lucht en elektra) ten behoeve van deze werkzaamheden inbegrepen. Deze voorzieningen ook wel in combinaties met andere voorzieningen in de vorm van trappen, valbeveiliging en bordessen. Hiermee kunnen ook werkzaamheden op het dak van een spoorvoertuig plaatsvinden. Veiligheidsvoorschriften van Brouwer gelden.

##### Vergoeding

Andere spoorwegondernemingen kunnen dit gebruiken per dagdeel (4 uur) voor € 616,55,- excl BTW.

##### Hefinstallatie

Dit is een installatie van maximaal 12 hefbokken met maximaal 20 tons capaciteit. Onder voorbehoud van goedkeuring QHSE Brouwer na opmaken risico analyses.

##### Vergoeding

Andere spoorwegondernemingen kunnen dit gebruiken aanvullend op het huren van een spoor in de werkplaats voor een installatie uurtarief van € 198,45 excl BTW per uur.

#### Diensten tijdens afname onderhoudsvoorzieningen

##### Onderhouds- en servicewerkzaamheden

Dit omvat het uitvoeren van onderhoud en servicewerkzaamheden aan het rollend materieel van andere spoorwegondernemingen op specificatie van de betreffende onderneming. Deze onderhoudstaken worden per manuur doorbelast en kunnen alleen worden afgenomen in combinatie met spooruur. Veiligheidsvoorschriften van Brouwer worden immer getoetst.

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### *Vergoeding*

Andere spoorwegondernemingen kunnen deze diensten inhuren volgens de volgende vergoedingen tabel. Minimaal hele diensten (8 uur) worden standaard doorbelast.

Onderhoudsmonteur uurtarief	€ 150,65 excl BTW
Diagnosemonteur uurtarief	€ 186,01 excl BTW

Opslagen voor avonden, nachten en weekenden:

Avond	18h00-22h00	150%
Nacht	22h00-6h00	173,3%
Weekenden en feestdagen		173,3%

### Revisie van Trein Componenten (LRU's)

In de werkplaatsen van Brouwer kunnen ook componenten worden gereviseerd waarvan Brouwer ook houder is van het certificaat ECM4 voor het betreffende level. Er wordt dan gewerkt volgens de specificatie van de uitbestedende spoorwegonderneming.

### *Vergoeding*

Andere spoorwegondernemingen kunnen deze diensten inkopen en/of uitbesteden door een offerte aanvraag in te dienen. De uurtarieven voor "Onderhouds- en servicewerkzaamheden" als hierboven vermeld gelden.

### Materialen en werkvoorbereiding

Brouwer kan ook de materialen inkoop en werkvoorbereiding verzorgen. De behoefte hiervoor is in de regel dermate specifiek dat hier geen vaste prijzen kunnen worden gehanteerd. Brouwer kan hier indien zij dit kan leveren en / of uitvoeren een aanbieding hiervoor maken.