

List of rail-related services and third-party service facilities

Rail-related services and service facilities as referred to in Implementing Regulation (EU) 2017 / 2177

Appendix to the Network Statement 2024

Colophon

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1. Introduction

Article 5 of Implementing Regulation 2017/21717 requires operators of rail-related services and service facilities to publish their offer via the Network Statement of the infrastructure manager. They are expected to place the available information on their own website and to share the hyperlink with ProRail at netverklaring@prorail.nl, or provide the relevant information to the infrastructure manager for publication in the Network Statement (see section 7.2 of the Network Statement 2024).

Operators of rail-related services and service facilities that have made their offer known to ProRail are listed in this list. This is referenced in the Network Statement.²

¹ Implementing Regulation (EU) 2017/2177 of 22 November 2017 on access to service facilities and rail-related services.

² The section numbers mentioned with a service or service facility refer to sections of the Network Statement 2024.

2. Container storage and transshipment (see section 7.3.3)

Container storage and transshipment		
1.	Supplier	APM Terminals Maasvlakte II B.V.
	Service	Operates a rail terminal with fully automated loading and unloading of containers by rail.
	Further information	https://www.apmterminals.com/nl/maasvlakte/about/our-terminal https://www.apmterminals.com/en/maasvlakte/about/our-terminal
2.	Supplier	Hutchison Ports ECT Rotterdam
	Service	Operates three own rail terminals and connects deep-sea traffic on the Maasvlakte directly to Europe by rail. Together, the rail terminals count 16 tracks and are, among other things, the start and end points of the Betuweroute. Over this dedicated freight line, trains travel from Rotterdam to Germany in two hours.
	Further information	https://www.ect.nl/nl/services/rail-services https://www.ect.nl/en/services/rail-services
3.	Supplier	Hutchison Ports Venlo
	Service	Operates a rail terminal and offers various services, such as short- and long-term storage of full containers, on-call truck collection and delivery of containers to customers and the use of a depot for empty containers.
	Further information	https://www.ect.nl/nl/terminals/hutchison-ports-venlo https://www.ect.nl/en/terminals/hutchison-ports-venlo
4.	Supplier	Rail Service Center Rotterdam B.V.
	Service	Handles 24/7 loading and unloading of intermodal trains with origins and destinations across Europe.
	Further information	https://www.rscrotterdam.nl/
5.	Supplier	Rotterdam World Gateway B.V
	Service	Operates a fully automated container terminal and offers various container storage and transshipment services.
	Further information	https://rwqservices.rwg.nl/Information/OperationalInformation
6.	Supplier	SCA Logistics
	Service	Operates a large storage and transshipment terminal centrally located in the port of Rotterdam. The terminal offers advanced facilities for the transshipment of goods; transport takes place by ship, road and rail.
	Further information	https://www.sca.com/en/logistics/terminals/locations/rotterdam/
7.	Supplier	Sitech Services (owner and operator of the rail infrastructure at Chemelot)
	Service	Provides various rail-related services, including a weighbridge, a reversing triangle and shunting and stabling tracks for rail (tanker) wagons and locomotives. In addition, there are rail-related service facilities on the Chemelot site contracted by Sitech from other parties. There are also facilities of other parties present that are accessible from the main railway network only via the tracks at Chemelot outside the plants: a container terminal, a workshop and a transshipment port.
	Further information	https://www.chemelot.nl/veiligheid/regelgeving#rail@chemelot
8.	Supplier	Combi Terminal Twente B.V. (CCT) Intermodal transport
	Service	Provides rail freight transport to Twente, the German border region and Malmö. CCT arranges bookings, transshipments and the pre- and post-transport of containers. CCT also operates four of its own terminals which offer connections by rail to various locations within Europe (the Netherlands, Germany, Scandinavia and Eastern and Southern Europe).
	Further information	https://www.ctt-twente.nl/gebruiksvoorwaarden-spoor/

Container storage and transhipment		
9.	Supplier	C. Steinweg – Handelsveem B.V.
	Service	Steinweg handles the loading and unloading of general cargo and containers from wagons using rolling stock such as forklifts up to 25m and reach stackers up to 35m.
	Further information	https://netherlands.steinweg.com/en/
10.	Supplier	OOC Terminals B.V.
	Service	OOC Rail offers a One Stop Shop for handling all freight train traffic at Oss. Train loads with a wagon length of 533m can be parked or unloaded at the central railway yard. From there, OOC Rail provides transport to OOC terminals and terminal feeding. This is done with its own shunting locomotive for non-hazardous goods under licence from Railpro. For the purpose of shunting for RID goods, OOC Rail can make its locomotive and personnel available for the last-mile service under the responsibility of the main transport operator.
	Further information	https://www.ooc.nl/
11.	Supplier	Rhenus Logistics B.V.
	Service	Rhenus Logistics B.V. is a stevedoring company offering loading and unloading services to and from rail wagons. It has two terminals in the port of Rotterdam directly connected to the North Sea, from where goods are transported by train, truck, ship worldwide.
	Further information	https://www.rhenus.com/en/nl/our-solutions/port-logistics/logistics-solutions/terminals/

3. Transport concession services

Transport concession services		
1.	Supplier	NS
	Service	The Dutch railway network is served by several railway companies. Through tenders, they acquire transport concessions for parts of the network. Sometimes a change of railway undertaking takes place at the end of a concession period. In the event that another railway undertaking starts operating on a route previously served by NS Passengers, NS Passengers will provide certain services to this new railway undertaking on request.
	Further information	https://www.ns.nl/over-ns/diensten-voor-vervoerders/dienstverlening-vervoerconcessie.html https://www.ns.nl/over-ns/diensten-voor-vervoerders

4. ICT and information services

4.1 European Register of Authorized Types of Vehicles (ERATV)

European Register of Authorised Types of Vehicles (ERATV)		
1. General information		
1.1	Facility	ERATV is a publication of the European Union Agency for Railways (ERA, the European Railway Agency) developed in accordance with: <ul style="list-style-type: none"> • Directive 2008/57/EU on the interoperability of the rail system within the European Community and Implementing Decision 2011/665/EU on the European register of authorised types of railway vehicles.
1.2	Supplier	European Union Agency for Railways (ERA)
1.3	Term of validity	N/A
2. Function		

European Register of Authorised Types of Vehicles (ERATV)		
2.1	Description	ERATV is the European register of authorised types of railway vehicles. The register is managed and maintained by the ERA. It contains data on vehicle types authorised by Member States under Article 26 of Directive 2008/57/EU.
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	Availability: 7 x 24 hours (subject to fixed times for maintenance to be determined).
3.1.2	Technical characteristics	N/A
3.1.3	Planned changes	N/A
4. User costs		
4.1	Information related to the user charge	No charge is levied for the use of ERATV.
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	N/A
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	View the English-language user manuals here .
5.4	IT systems	ERATV can be accessed by using modern web browser.
6. Capacity request		
6.1	Access request	Via https://eratv.era.europa.eu/eratv/
6.2	Handling time	N/A
6.3	Information on capacity availability and temporary capacity restrictions	N/A

4.2 Customer Information Platform (CIP) for Rail Freight Corridors (see section 1.7.1)

Customer Information Portal (CIP)		
1. General information		
1.1	Facility	The Customer Information Platform is a RailNetEurope information platform developed specifically for the benefit of the 11 international freight corridors. These freight corridors run through 26 European countries.
1.2	Supplier	RailNetEurope
1.3	Term of validity	N/A
2. Function		
2.1	Description	The CIP provides information relating to the rail infrastructure forming part of the European freight corridors, such as the different routes forming part of the corridors, terminal locations, infrastructure projects, rerouting routes and specific characteristics of the railway network.
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	Availability: 7 x 24 hours (subject to fixed times for maintenance to be determined).
3.1.2	Technical characteristics	N/A
3.1.3	Planned changes	N/A
4. User costs		
4.1	Information related to the user charge	No charge is levied for the use of the CIP.
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	N/A
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	Support can be requested from RailNetEurope at support.cip@me.eu .
5.4	IT systems	The CIP can be accessed by using a modern web browser.
6. Capacity request		

Customer Information Portal (CIP)		
6.1	Access request	Infrastructure managers and titleholders can register as users at https://info-cip.rne.eu .
6.2	Handling time	N/A
6.3	Information on capacity availability and temporary capacity restrictions	N/A

4.3 Network and Corridor Information (NCI) portal (see section 1.5.3)

Network and Corridor Information (NCI) Portal		
1. General information		
1.1	Facility	The Network and Corridor Information (NCI) Portal is a RailNetEurope application designed for online access, search and comparison of the Network Statements and Corridor Information Documents of all European infrastructure managers.
1.2	Supplier	RailNetEurope
1.3	Term of validity	N/A
2. Function		
2.1	Description	European infrastructure managers can upload their Network Statements and Corridor Information Documents in the NCI portal. These documents are then made accessible to users on a web-based basis per timetable year and per country. Also, using this application, the Network Statements and Corridor Information Documents are integrally searchable and comparable. A user can subscribe to changes.
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	Availability of application: 7 x 24 hours (subject to fixed times for maintenance to be determined).
3.1.2	Technical characteristics	N/A
3.1.3	Planned changes	N/A
4. User costs		
4.1	Information related to the user charge	No charge is levied for the use of the NCI Portal.
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	N/A
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	Support can be requested from RailNetEurope at support.cip@rne.eu .
5.4	IT systems	The NCI portal can be accessed by using a modern web browser.
6. Capacity request		
6.1	Access request	Infrastructure managers and titleholders can register as users at https://info-cip.rne.eu .
6.2	Handling time	N/A
6.3	Information on capacity availability and temporary capacity restrictions	N/A

4.4 Path Coordination System (PCS) (see sections 4.2.3, 4.2.4, 4.5.4.5, 5.3.1 and Appendix 23 item 11)

PCS		
1. General information		
1.1	Facility	Path Coordination System (PCS) is an application for submitting international capacity requests and receiving capacity offers.
1.2	Supplier	RailNetEurope
1.3	Term of validity	The service is offered during the term of the Network Statement.

PCS		
2. Function		
2.1	Description	<p>PCS is a web application made available by RNE to the infrastructure managers and all capacity applicants. PCS supports the communication and coordination process of international capacity requests and allocations.</p> <p>Moreover, the service supports railway undertakings and other applicants in studies and the preparation of requests. For further information, see https://pcs.me.eu.</p>
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	<ul style="list-style-type: none"> • Availability of application: 7 x 24 hours (subject to fixed periods for maintenance and disasters, which are yet to be determined). • The RNE helpdesk is available on working days from 08.00-16.00 hrs.
3.1.2	Technical characteristics	To gain access to the system, railway undertakings are provided with a username, password and matrix card. The applicant is entered as titleholder in the system.
3.1.3	Planned changes	There are no planned changes.
4. User costs		
4.1	Information related to the user charge	No charge is levied for the use of PCS.
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	A PCS User Agreement.
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	N/A
5.4	IT systems	The application can be accessed from any computer with a reasonably recent browser and an Internet connection, and for existing users it can also be accessed at Logistics Portal .
6. Capacity request		
6.1	Access request	At https://cms.rne.eu/content/pcs-user-account-request .
6.2	Handling time	A maximum handling time of two weeks applies between the request for and granting of access to the application.
6.3	Information on capacity availability and temporary capacity restrictions	N/A

4.5 Rail Facilities Portal (section 7.3)

Rail Facilities Portal (RFP)		
1. General information		
1.1	Facility	The Rail Facilities Portal is a RailNetEurope application in which all European suppliers of rail-related services and service facilities from service package 2 can register their offerings by location on a geographical map.
1.2	Supplier	RailNetEurope
1.3	Term of validity	N/A
2. Function		
2.1	Description	The infrastructure manager's rail-related services and service facilities are listed in in Chapter 7 of the Network Statement. Other operators of rail-related services and service facilities can also make their offer known through the Network Statement. RailNetEurope has developed a web-based application to display these services and service facilities with their characteristics on a geographical map of Europe, so that it is easy to see where on or along the infrastructure they are located. Each operator of rail-related services and service facilities is responsible for entering the correct data in the Rail Facilities Portal. For further information, see https://rfp.me.eu .
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	Availability of application: 7 x 24 hours (subject to fixed times for maintenance to be determined).

Rail Facilities Portal (RFP)		
3.1.2	Technical characteristics	N/A
3.1.3	Planned changes	N/A
4. User costs		
4.1	Information related to the user charge	No charge is levied for the use of the Rail Facilities Portal.
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	N/A
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	View the English-language user manuals here .
5.4	IT systems	The Rail Facilities Portal can be accessed by using a modern web browser.
6. Capacity request		
6.1	Access request	At https://railfacilitiesportal.eu/
6.2	Handling time	N/A
6.3	Information on capacity availability and temporary capacity restrictions	N/A

4.6 Register of Infrastructure (RINF) (see section 2.1)

Register of Infrastructure (RINF)		
1. General information		
1.1	Facility	The RINF is an application of the ERA in which all European Infrastructure Managers have to upload data on railway infrastructure.
1.2	Supplier	European Union Agency for Railways (ERA)
1.3	Term of validity	N/A
2. Function		
2.1	Description	European legislation requires all European Infrastructure Managers to upload comprehensive rail infrastructure data for the purpose of, among others, Vehicle Authorisation and Route Compatibility Check processes by transport operators. Details can be found in the related Regulation and Application Guide, both available on ERA's RINF website https://www.era.europa.eu/registers_en#rinf . For further information, see https://www.spoordata.nl/informatieproducten/rinf
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	Availability of application: 7 x 24 hours (subject to fixed times for maintenance to be determined).
3.1.2	Technical characteristics	
3.1.3	Planned changes	N/A
4. User costs		
4.1	Information related to the user charge	Only a free account is needed to use the RINF.
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	N/A
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	View the English-language user manual here .
5.4	IT systems	The RINF can be accessed by using a modern web browser or API.
6. Capacity request		
6.1	Access request	At https://rinf.era.europa.eu/rinf/ .
6.2	Handling time	N/A
6.3	Information on capacity availability and	N/A

Register of Infrastructure (RINF)		
	temporary capacity restrictions	

4.7 Train Information System (TIS) (see sections 5.5.2 and 6.4 Appendix 23 item 25)

Train Information System (TIS)		
1. General information		
1.1	Facility	TIS is an application that provides Real-time information on movements of international passenger trains and national and international freight trains (TIS) as a service.
1.2	Supplier	RailNetEurope
1.3	Term of validity	The service is offered during the term of the Network Statement.
2. Function		
2.1	Description	'Train Information System' (TIS) is a web application made available by RailNetEurope to infrastructure managers, railway undertakings and the other providers of rail-related services and service facilities. This service provides a link with traffic control systems, thereby providing real-time information on train movements. The system also includes an interface for exporting data in TSI format to own systems. For further information, see https://tis.rne.eu .
3. Description of the facility		
3.1	Locations	N/A
3.1.1	Availability	Availability of application: 7 x 24 hours (subject to emergencies and fixed maintenance periods, which are yet to be determined).
3.1.2	Technical characteristics	Use is provided with a username and password to gain access to TIS.
3.1.3	Planned changes	There are no planned changes.
4. User costs		
4.1	Information related to the user charge	The use of this service is free of charge.
4.2	Information relating to the discount on the user charge	N/A
5. User conditions		
5.1	Legal requirements	The railway undertaking can gain access to data concerning own trains provided by the infrastructure managers with which an Access Agreement has been concluded. TIS is also offered to titleholders who are not qualified as railway undertakings. RailNetEurope concludes a TIS User agreement with the requesting party.
5.2	Technical requirements made of railway vehicles	N/A
5.3	Independent use	N/A
5.4	IT systems	The application can be accessed from any computer with a reasonably recent browser (latest 2 versions of Chrome, Firefox, Edge and Opera) and an Internet connection. TNR can also be accessed by existing users at Logistics Portal .
6. Capacity request		
6.1	Access request	At RailNetEurope (support.tis@rne.eu) or https://tis-prod.rne.eu/login -> Create account
6.2	Handling time	A maximum handling time of two weeks applies between the request for and granting of access to the application.
6.3	Information on capacity availability and temporary capacity restrictions	N/A

4.8 Network Database (see Appendix 23, item 5)

Network Database		
1. General information		
1.1	Facility	Network Database is an application that qualifies as a service under Category 4 of Annex II to Directive 2012/34/EU.
1.2	Supplier	NedTrain B.V.

Network Database																																						
1.3	Term of validity	The service is offered during the term of the Network Statement.																																				
2. Function																																						
2.1	Description	'Network Database' (WKB) is a web application made available by NedTrain B.V. to infrastructure managers and railway undertakings. This service provides data on the railway infrastructure managed by ProRail and NS sites through Signposts (WVK) drawings enriched with media and documentation.																																				
3. Description of the facility																																						
3.1	Locations	N/A																																				
3.1.1	Availability	Availability of application: 7 x 24 hours (subject to fixed times for maintenance to be determined).																																				
3.1.2	Technical characteristics	Use is provided with a username and password to gain access to the Network Database.																																				
3.1.3	Planned changes	There are no planned changes.																																				
4. User costs																																						
4.1	Information related to the user charge	This service is subject to a user charge .																																				
		<table border="1"> <thead> <tr> <th>Number of licences</th> <th></th> <th>Price per licence (excluding VAT)*</th> </tr> </thead> <tbody> <tr> <td><6</td> <td>100%</td> <td>€ 332</td> </tr> <tr> <td><21</td> <td>95%</td> <td>€ 315.40</td> </tr> <tr> <td><35</td> <td>90%</td> <td>€ 298.80</td> </tr> <tr> <td><51</td> <td>85%</td> <td>€ 282.20</td> </tr> <tr> <td><66</td> <td>80%</td> <td>€ 265.60</td> </tr> <tr> <td><81</td> <td>75%</td> <td>€ 249.00</td> </tr> <tr> <td><96</td> <td>70%</td> <td>€ 232.40</td> </tr> <tr> <td><111</td> <td>65%</td> <td>€ 215.80</td> </tr> <tr> <td><126</td> <td>60%</td> <td>€ 199.20</td> </tr> <tr> <td><141</td> <td>55%</td> <td>€ 182.60</td> </tr> <tr> <td>From 141</td> <td>50%</td> <td>€ 166</td> </tr> </tbody> </table>	Number of licences		Price per licence (excluding VAT)*	<6	100%	€ 332	<21	95%	€ 315.40	<35	90%	€ 298.80	<51	85%	€ 282.20	<66	80%	€ 265.60	<81	75%	€ 249.00	<96	70%	€ 232.40	<111	65%	€ 215.80	<126	60%	€ 199.20	<141	55%	€ 182.60	From 141	50%	€ 166
		Number of licences		Price per licence (excluding VAT)*																																		
		<6	100%	€ 332																																		
		<21	95%	€ 315.40																																		
		<35	90%	€ 298.80																																		
		<51	85%	€ 282.20																																		
		<66	80%	€ 265.60																																		
		<81	75%	€ 249.00																																		
		<96	70%	€ 232.40																																		
<111	65%	€ 215.80																																				
<126	60%	€ 199.20																																				
<141	55%	€ 182.60																																				
From 141	50%	€ 166																																				
4.2	Information relating to the discount on the user charge	Users who also provide input to the application receive discounts in certain cases																																				
5. User conditions																																						
5.1	Legal requirements	The railway undertaking can access (maintain) data from its own concession lines.																																				
5.2	Technical requirements made of railway vehicles	N/A																																				
5.3	Independent use	N/A																																				
5.4	IT systems	The application can be accessed from any computer with a reasonably recent browser and an Internet connection.																																				
6. Capacity request																																						
6.1	Access request	At NS Techniek, Team IAM/WKB (nsr.nsrwkb@ns.nl)																																				
6.2	Handling time	A maximum handling time of two weeks applies between the request for and granting of access to the application.																																				
6.3	Information on capacity availability and temporary capacity restrictions	N/A																																				

5. Supply of electric traction energy (see section 5.4.1.2)

Supply of electric tractive power		
1. General information		
1.1	Service	Supply of electric tractive power.

Supply of electric tractive power		
1.2	Supplier	VIVENS, for the supply of electric tractive power for the Combined Network, for further information see the website of VIVENS . CIEBR, for the supply of electric tractive power for the Betuweroute, for further information see the website of CIEBR .
2. Description of the facility		
2.1	Description	The purchase of electric tractive power and the supply of this electricity to railway vehicles via the tractive power supply system. This service is facilitated by. <ul style="list-style-type: none"> VIVENS for the supply of electric tractive power to the Combined Network CIEBR for the supply of electric tractive power to the Betuweroute and the Zevenaar – Zevenaar Grens route section. <p>The supply of electric tractive power is available under competitive and non-discriminatory conditions to each and every railway undertaking, subject to a European tendering contract that has been concluded with the relevant power supplier.</p>
2.2	Where is the service provided	The tracks that are fitted with an overhead line.

6. Supply of fuel (see section 7.3.10.3)

Supply of fuel		
1. General information		
1.1	Service	Supply of fuel.
1.2	Supplier	VIVENS, for contact particulars see the website of VIVENS . The contact particulars of the operators are also available on the website of VIVENS .
2. Description of the facilities		
2.1	Description	The purchase of fuel and the supply of this fuel via a refuelling facility with delivery unit, for use by locomotives.
2.2	Where is the service provided	All refuelling facilities stated in Appendix 21 of the Network Statement are provided with a delivery system.
3. Request		
3.1	Terms of delivery	The terms of delivery are available on the website of VIVENS .
3.2	User conditions	The user conditions are available on the website of VIVENS .

7. NS Stations service facilities (see section 7.3.2.3.1)

NS Stations service facilities		
1. General information		
1.1	Service	NS Stations service facilities
1.2	Supplier	NS Stations
2. Description of the facilities		
2.1	Description	Access to and use of NS Stations service facilities under the Station Portfolio or in connection with access to stations and station buildings.

NS Stations service facilities		
1. General information		
2.2	Where is the service provided	The joint website of NS Stations and ProRail indicates for each of the stations stated in Appendix 25, which services and service facilities are available per station and which are offered by NS Stations.

8. Maintenance of rolling stock (see section 7.3.6)

Maintenance of rolling stock		
1.		
	Supplier	NedTrain B.V.
	Service	Offers a wide range of engineering and maintenance facilities, as well as train set maintenance services.
	Further information	https://www.ns.nl/over-ns/treinonderhoud/dienstverlening.html https://www.ns.nl/over-ns/diensten-voor-vervoerders
2.		
	Supplier	Shunter B.V.
	Service	Provides planned maintenance, repair and overhaul of locomotives and wagons, both in its own workshop and on location and both within and outside the Netherlands. Customers are freight transport operators, passenger transport operators, railway contractors, leasing companies, shippers and terminals.
	Further information	http://www.shunter.nl
3.		
	Supplier	Connexion N.V.
	Service	Several maintenance services and service facilities in the workplace at Amersfoort Bokkeduinen.
	Further information	https://www.connexion.nl/nl/catalogus-diensten-en-dienstvoorzieningen-werkplaats-bokkeduinen

9. Travel information (section 7.3.2.2.2)

Travel information		
1. General information		
1.1	Service	The Travel Information service comprises the following aspects: A. Informing passengers at the stations on the performance of the timetable. B. The provision of source data for travel information to the National Data Public Transport (NDOV) counters.
1.2	Supplier	NS Reizigers B.V.
2. Description of the facilities		

Travel information		
1. General information		
2.1	Description	<p>As regards the travel information service, the following types are available:</p> <p>A1. The provision of real-time information on destinations, train types, departure times and platforms via the presentation facilities (InfoPlusmiddelen) in station halls and on platforms.</p> <p>A2. The provision of real-time information by means of a public address system on departure times and platforms in case of deviations from the timetable.</p> <p>A3. The production of static information on destinations, train types, departure times and platforms that can be displayed in the departure frames in station halls and on the platforms.</p> <p>B1. The provision of the source data of travel information on stations to NDOV counters.</p> <p>B2. The provision of other source data (not falling under B1) of travel information to NDOV counters.</p> <p>Further information is available on the website of NS.</p>
2.2	Where is the service provided	<ul style="list-style-type: none"> Types A1 and A2: at all stations Type A3: available at all stations on request
3. Request		
3.1	Contact details service provider	<ul style="list-style-type: none"> Types A1, A2 and B1: NS, Travel Information Service Centre, request at Reisinformatie.DCRI@ns.nl. Types A3 and B2: NSR, accessible at Reisinformatie.DCRI@ns.nl.
3.2	Delivery time	On request.
3.3	Terms of delivery	<ul style="list-style-type: none"> Types A1, A2 and B1 are purchased together. Types A3 and B2 are purchased separately. The services provided to passenger transport operators within the context of concessions for public transport by train and other passenger transport operators.

10. Sorting service Kijfhoek shunting hump (section 7.3.5.2.2.1)

Sorting service Kijfhoek shunting hump		
1.	Supplier	DB Cargo
	Service	DB Cargo intends to offer a sorting service at the Kijfhoek shunting hump. This service also includes the use of special locomotives for shunting using the shunting hump. These locomotives are equipped to communicate with and influence the hump process control system.
	Further information	For further information on the product catalogue, conditions and availability of the service, contact DB Cargo Nederland. https://nl.dbcargo.com/

11. Tank cleaning

Tank cleaning		
1.	Supplier	Gentenaar Cleaning Moerdijk
	Service	Cleaning and heating of various types of tanks, such as tank trailers, tank containers, tank wagons and powder tanks.
	Further information	https://gcانederland.nl/?page_id=140 and here .